

Guest Pet Agreement

Casa Viva Eco Lodge is a pet friendly hotel, we gladly welcome our guests traveling with small pets. There will be a \$35 fee per day for each pet.

I agree to and understand the terms of the Casa Viva Eco Lodge Pet Policy as follows:

- A refundable pet fee of \$ 150 is charged to my account upon arrival.
- No more than one pet is permitted in my guest room.
- A valid credit card number must remain on file at the front desk.
- Housekeeping and Maintenance Service: I agree to make my room available to housekeeping and/or maintenance needs and will arrange to have my pet out of the room to accommodate this service.
- Pet must weigh less than 50 pounds (23 Kg). Must not be aggressive. Must be clean. Must not have fleas.
- Casa Viva Eco Lodge accepts cats and dogs under our pet friendly policy. No other animals, birds or reptiles are permitted. Aggressive breeds are not permitted on property.
- Verification of complete and up-to-date vaccinations is required.
- Pets left unattended in the guest room when the guest leaves the hotel premises, must be secured in a proper pet crate or carrier.
- Pets must comply with local legislation and insurance liability requirements.
- Pets must be on a controlled leash at all times when not inside of the guest room.
- I understand that pets are not permitted in the lobby or reception area, pool, beach guest area, restaurants or other food and beverage areas.
- Pets must only be walked on the designated pet area(s) of the hotel grounds.
- Guest is responsible for cleaning up after the pet on hotel grounds and properly disposing of the waste in the outside dumpster or as otherwise designated.
- Damages caused by my pet to my room, its furnishings, or any other part of the hotel are my sole responsibility. I understand that my account will



be charged commensurate to the cost of such damages. Guest room is subject to damage inspection at anytime and upon checkout.

- If your pet(s) disposes of any urine or excrement in a guest room, there will be an additional \$125.00 cleaning fee added to your room account. If the room can't be put back into service due to smell/condition caused by pet, the guest will be responsible for any room night charges, plus tax, while that room remains out-of-order.
- Noise/Disruptive complaints: If hotel management receives more than 2 (two) complaints, alternative arrangements must be made for the pet. The refundable pet fee will not be refunded once the pet has been in the guest room.
- I release Casa Viva Eco Hotel, its parent, subsidiaries and affiliates, managers, employees or owners (the "Casa Viva Entities"), from any and all liability for any injury and/or damage suffered by my pet.
- I agree that I assume full responsibility for any injury or damage caused or alleged to be caused by my pet and incurred or alleged to be incurred by any guest, employee or invitee of Casa Viva Eco Hotel. I agree to indemnify, defend and hold harmless the Casa Viva Entities from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the Casa Viva Entities or asserted by any other hotel guest, invitee employee or person arising out of or in connection with my pet's stay at the hotel.

I have read the Pet Policy and fully understand and accept this policy set by the hotel as indicated by my signature below.

Guest Signature: _____ Date: _____

Guest Name (Please Print): _____ Room #

Hotel Representative (reviewing the Pet Policy with the Guest): _____

Hotel Representative (inspecting suite upon checkout): _____

Date of Suite Inspection: _____

- Pet Information

Name of Pet: _____ Pet
Type/Breed: _____

Age of Pet: _____ Weight: _____ Color: _____

- Owner Information

Name of Owner: _____ Phone:

- Emergency Contact (if different than above)

Name: _____
Phone: _____

- Veterinarian Information

Name: _____
Phone: _____

Does your pet have any medical conditions or needs that the hotel staff should be aware of?
